

UTILITIES REGULATION: PRINCIPLES AND PRACTICES

A Practical Guide for Regulated Utilities Professionals

Course Overview

Public utilities—water, electricity, gas, district cooling, and telecommunications—operate in sectors that are essential, capital-intensive, and heavily regulated.

This course breaks down the world of utilities regulation into clear, relatable concepts. Participants gain a practical understanding of regulatory models, tariff setting, compliance, and how regulators balance consumer protection with financial sustainability. The course uses analogies, case studies, and GCC/global examples to bridge technical and non-technical perspectives and enable confident engagement with regulators and utilities.

Key Topics

- Why utilities are regulated and its objectives
- Regulatory models: cost-of-service, price caps, incentive-based, hybrid models
- Tariff design and approval frameworks
- Licensing, compliance, and performance monitoring
- Regulatory responses to net-zero, renewables, and digitalization

Who Should Attend

- Corporate leaders, finance and strategy teams
- Policy makers, legal and regulatory staff
- Utility managers in planning, operations, customer services
- ESG, investment and consulting professionals
- Media, communications, and stakeholder-relations staff
- Non-technical managers in energy or infrastructure sectors

Methodology

- Delivered by senior regulatory & utility-sector experts
- Interactive workshops using real cases & tariff reviews
- Group exercises simulating regulatory hearings
- Bilingual English + Arabic delivery available

Course Duration

- Standard: 3 Days
- The Course is conducted in-person at an agreed venue

Certification

- Certificate of Completion issued by Kensington Institute of Training demonstrating understanding of the Utilities Regulation concept, purpose, drivers and implementation.

